



Assurance Statement

September 2024

We comply with most of the regulatory requirements set out in Chapter 3 of the Regulatory Framework. This includes:

- All relevant standards and outcomes in the Scottish Social Housing Charter;
- All relevant legislative duties; and
- The Standards of Governance and Financial Management.

Supporting Evidence

We confirm that we have reviewed evidence that supports our assessment of compliance. This is based on a range of reports, policies, advice and information that we monitor on an ongoing basis. This includes:

- Regular reports about key performance information;
- Internal Audit reports;
- External Audit reports;
- Outcomes of tenant consultation exercises;
- Benchmarking;
- Reports, advice and information from senior staff and external sources; and
- Access to information regarding all Standards through our Board portal. We are confident that this is updated regularly; it includes cross-reference to all matters considered by the full Board and Audit Committee on an ongoing basis.

Other Information

Since publication of our 2023 Assurance Statement, we have:

- Conducted a detailed review of Regulatory Standard 5;
- Considered progress on the actions identified from the 2023 assessment;
- Received a clean audit report from our External Auditor; and
- Received an assessment of 'Substantial Assurance' following a review of Corporate Governance Regulatory Standards carried out by our Internal Auditor.

Tenant and Resident Safety

We are satisfied that we have made considerable progress in addressing the issues we identified previously in respect of duties relating to gas, electrical, fire and water safety and our obligations relating to asbestos, damp and mould. We are aware that there are a small number of issues still to be fully addressed. As these relate to the health and safety of tenants, we continue to assess these as material. We continue to regularly review and refine the Action Plan that is in place to address these.

In addition, we are about to commence an annual programme of internal audits that will focus on the key aspects of our Tenant and Resident Safety Strategy.

We have assessed our stock for the presence of RAAC and have identified that no properties are affected.

Equality Data Collection and Approach to Human Rights

We continue to collect information regarding equalities on an ongoing basis (as part of household reviews). This is done anonymously unless customers give us specific consent to hold the information against their tenancy record. We recognise that we need to do further work on analysis of the data collected. This is included in the Action Plan considered and approved by the Board at our meeting on 28 August 2024.

Equality Impact Assessments are conducted in respect of all policy reviews. Reference to any matters that have implications in respect of human rights issues are included in all relevant reports.

Publication

We confirm that this Assurance Statement is being published on our website on the same date that it is submitted to the Scottish Housing Regulator.

We acknowledge that we are required to notify the Scottish Housing Regulator of any changes in our compliance during the year and are assured that we have effective arrangements in place to enable us to do so.

As Chair, I was authorised by the Board at a meeting held on 28 August 2024 to sign and submit this Assurance Statement to the Scottish Housing Regulator.

NAME OF SIGNATORY	Rachel Hutton
POSITION OF SIGNATORY	Chair
SIGNATURE	
DATE OF SIGNATURE	28 August 2024